

Princess Cruises Extends Pause of Global Ship Operations into 2021

November 20, 2020

SANTA CLARITA, Calif., Nov. 20, 2020 /PRNewswire/ -- In response to the U.S. Centers for Disease Control and Prevention (CDC) "Framework for Conditional Sailing Order" pertaining to resumption of U.S. cruise operations, Princess Cruises is extending its pause in global operations to allow time for the estimated preparation needed for completing required activities prior to sailing and taking into consideration the temporary seven-day cap on itineraries that call at a U.S. port. The cruise operations impacted include the following:



- All cruises sailing through March 31, 2021
- All cruises longer than seven days sailing in and out of United States ports through November 1, 2021

Additionally, due to the uncertainty about when international travel restrictions might be lifted, Princess Cruises is extending its pause in operations for cruises departing in and out of Japan through June 25, 2021.

"We are focused on preparing our ships to meet the CDC health and safety requirements for our eventual return to service," said Jan Swartz, president of Princess Cruises. "We also appreciate the continued support we have received from our guests, partners and travel advisors, reinforcing for all of us why we do what we do."

Guests currently booked on these cancelled voyages will have the option to receive a refundable Future Cruise Credit (FCC) equivalent to 100% of the cruise fare paid plus an additional non-refundable bonus FCC equal to 25% of the cruise fare.

To receive the above FCCs, no action is required by the guest or their travel advisor.

Alternatively, guests can request a full refund for all monies paid on their booking through this <u>online form</u>. Requests must be received by December 31, 2020 or guests will be registered for the Future Cruise Credit option.

Princess will protect travel advisor commissions on bookings for cancelled cruises that were paid in full in recognition of the critical role they play in the cruise line's business and success.

The most current information and instructions for booked guests affected by these cancellations, and more information on FCCs and refunds, can be found online at Information on Impacted & Cancelled Cruises.

About Princess Cruises:

One of the best-known names in cruising, Princess Cruises is an international premium cruise line and tour company operating a fleet of 15 modern cruise ships, carrying two million guests each year to 380 destinations around the globe, including the Caribbean, Alaska, Panama Canal, Mexican Riviera, Europe, South America, Australia/New Zealand, the South Pacific, Hawaii, Asia, Canada/New England, Antarctica and World Cruises. A team of professional destination experts have curated 170 itineraries, ranging in length from three to 111 days and Princess Cruises is continuously recognized as "Best Cruise Line for Itineraries." In 2017 Princess Cruises, with parent company Carnival Corporation, introduced MedallionClass Vacations enabled by the OceanMedallion, the vacation industry's most advanced wearable device, provided free to each guest sailing on a MedallionClass ship. The award-winning innovation offers the fastest way to an effortless personalized vacation giving guests more time to do the things they love most. The company is part of Carnival Corporation & plc (NYSE/LSE: CCL; NYSE:CUK).

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